



The Australasian Institute of
Judicial Administration Incorporated

COURT QUALITY FORUM

21-23 SEPTEMBER 2008

Four Points by Sheraton Hotel, Darling Harbour, Sydney

Sunday 21 September 2008

1630 – 1730	Registration
1800 – 1930	Welcome Reception at Four Points by Sheraton Hotel

Monday 22 September 2008

0800 – 0900	Registration
0900 – 0915	Welcome <i>The Hon Justice Virginia Bell, Supreme Court of New South Wales, AIJA President</i>
0915 – 1030	Keynote Session <i>Court Performance in an International Context</i> The session will address core values applied by Courts and the promotion of adherence to those values The session will consist of presentations by: <i>Ms Mary McQueen, President, National Center for State Courts, United States</i> <i>Principal District Judge Hoo Sheau Peng, Registrar, Subordinate Courts, Singapore</i> <i>Dr Pim Albers, the European Commission for the Efficiency of Justice</i> Chair: Dr Andrew Cannon AM, Deputy Chief Magistrate, South Australia
1045 – 1115	Morning Tea
1115 – 1230	<i>Panel discussion on the International Framework for Court Excellence addressing the background, content and application of the Framework including a presentation of the Framework document</i> Panel: <i>Mr Richard Van Duizend, Principal Court Management Consultant, National Center for State Courts, United States</i> <i>Mr Laurie Glanfield AM, Director General, Attorney General's Department</i> <i>Dr Beth Wiggins, Project Director, Federal Judicial Center, United States</i> <i>Mr Daniel Hall, Vice President, Court Consulting Services, National Center for State Courts, United States</i> <u>Presentation</u>
1230 – 1330	Lunch

DISCLAIMER

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Monday 22 September 2008 (cont'd)

1330 – 1530	<p>Courts, the Community and Clients This session will examine experience of quality service initiatives in various jurisdictions</p> <p>Mr Gary Thompson PPT, State Courts Administrator, Courts Administration Authority, South Australia</p> <p>The Hon Justice John Faulks, Deputy Chief Justice, Family Court of Australia</p> <p>Her Honor Judge Eileen Kato, Washington State and Mr Dan Becker, State Court Administrator, Utah</p> <p>The Hon Justice Reg Blanch AM, Chief Judge, District Court of New South Wales</p> <p>Her Honour Chief Judge Patsy Wolfe, District Court of Queensland</p> <p>Mr Ian Gray, Chief Magistrate, Victoria</p> <p>His Honour Judge Chris Harding, District Court, New Zealand and Associate Judge Jeremy Doogue, High Court, New Zealand</p> <p>Chair: The Hon Justice Christine Wheeler, Supreme Court of Western Australia, President Elect, AIJA</p>
1530 – 1600	Afternoon Tea
1600 – 1700	Courts, the Community and Clients (cont'd)
1700	AIJA ANNUAL GENERAL MEETING (Sussex Room I)
1900	<p>Conference Dinner Dockside Cockle Bay Wharf, city side of Darling Harbour (approx.5 minute walk from Four Points by Sheraton)</p>

Tuesday 23 September 2008

0900 – 1030	<p>Developing Practical Court Performance Measures</p> <p>Dr Heike Gramckow, Senior Counsel, Justice Reform Practice Group, Legal Vice Presidency, World Bank</p> <p>Ms Catherine Andersson, Research Manager, Productivity Commission, Victoria</p> <p>The Hon Justice Brian Preston, Chief Judge, Land and Environment Court, New South Wales</p> <p>Chair: Professor Greg Reinhardt, Executive Director, AIJA</p>
1030 – 1100	Morning Tea
1100 – 1230	<p>Court Evaluation and Research Presentation by those concerned with court performance measurement and research</p> <p>Mr Daniel Hall, Vice President, Court Consulting Services, National Center for State Courts, United States</p> <p>Ms Fiona Dowsley, Assistant Director, National Criminal Courts Statistics Unit, Australian Bureau of Statistics, Victoria</p> <p>Mr Barry Walsh, International Court and Judicial Administration Consultant, New South Wales</p> <p>Chair: Professor Greg Reinhardt</p>
1230 – 1245	Closing Address/Wrap-up